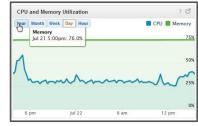


RELEASE NOTES

MarWatch R4.11

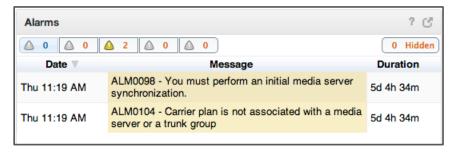
New Capabilities:

- Support for MiVoice Business v7.0
 - o CPU utilization monitoring
 - Process Resource Utilization monitoring



Process Name	CPU	Memory	Tasks	Silos	Status (ProcSTAT)	
kernel	0.30%	7.70%	11	11	RSPD	
appStartup	0.10%	1.20%	41	9	PD	
DataServices	0.00%	0.10%	21	2	P.	
ManagementLayer	0.00%	7.10%	47	47	R.PD	
JavaLayer	11.70%	16.00%	49	62	PD	
MIPSServiceProvider	0.00%	0.00%	1	1	PD	
CallEngineLayer	8.40%	8.70%	36	3	.SPD	
ServiceLayer	1.60%	3.90%	56	50	PD	
		n 2221				

- MiContact Center (V6 and V7) Alarm Management
 - Alarms reported on MiContact Center integrated with MarWatch system
 - Displayed in MarWatch dashboard
 - Alert by email, SMS, Twitter or SNMP



Enhancements:

Support for MiContact Center Business and Enterprise Edition with separate licensing.

Contact Us

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