

Mitel Performance Analytics Release Notes

Release MPA 2.0



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INTRODUCTION

MITEL PERFORMANCE ANALYTICS

Mitel Performance Analytics is a fault and performance management system designed to provide users with fast actionable problem resolution so that optimal service quality levels are maintained for end customers.

Mitel Performance Analytics provides real-time alerts, detailed reporting and ubiquitous accessibility with secure remote access.

DOCUMENT PURPOSE AND INTENDED AUDIENCE

This document summarizes the content introduced by Mitel Performance Analytics, Release 2.0.0.

For a full description of the new capabilities, see the *Mitel Performance Analytics System Guide*, Release 2.0.

This document describes all possible Mitel Performance Analytics features. Feature access depends on the Mitel offering you have purchased. Not all features may be available to all Mitel Performance Analytics users.

REVISION HISTORY

DOCUMENT DATE	DESCRIPTION
April 28, 2016	Release 2.0.0 General Availability
May 5, 2016	Added EMNG-382 and EMGN-383 to Known Issues

DOCUMENTATION CONVENTIONS

The following are the conventions used in this document:

DESCRIPTION	EXAMPLE
Links are underlined and colored	Click on the New Admin link.
Elements that require user input (text fields, checkboxes, etc...) are bold	The Authorities section designates...
Buttons and tabs are in quotes	Click "Save", click on the "Locations" tab
Product constructs are capitalized	Customer, Admin, Probe, Location etc.
Important notes are called out with italics and color	<i>Note: A Probe...</i>

KNOWN ISSUES

The following table summarizes known issues with Mitel Performance Analytics Release 2.0.

Ticket	Description
MPA-480	When a user has a name with accented or special characters (for example, Élodie or François), those characters are replaced on the user dashboard with equivalent non-special characters (for example, Elodie or Francois).
MPA-484	Memory Utilization graph is scaled incorrectly.
MPA-487	<p>Re-connecting after a session timeout give a session timeout error.</p> <p>Additional Details:</p> <p>When a session times out the user is redirected to the login page. If they attempt to login from that page, the system displays a Session time out error.</p> <p>Workaround:</p> <p>Change the URL to be the base URL only; for example, <code>https://<server_fqdn>/dashboard/<container_guid></code>.</p>
MPA-488	<p>On a container settings page, using the From Address button or clicking on the map freezes the Chrome browser.</p> <p>Additional Details:</p> <p>This error occurs with the Chrome browser only. Other browsers, such as Firefox, are unaffected.</p>
MPA-558	<p>Hovering over some graphs does not always display the value data.</p> <p>Additional Details:</p> <p>Hovering over the CPU graph in the CPU and Memory Utilization panel does not always display the CPU data unless you hide the memory graph. Similarly, hovering over a graph on the IP Set Inventory panel does not always display the graph data.</p> <p>Workaround:</p> <p>For the CPU and Memory Utilization panel, hide the memory graph. Hovering over the CPU graph then displays the CPU data.</p>
MPA-658	<p>Pie chart tooltip may be truncated.</p> <p>Additional Details:</p> <p>Depending on the screen resolution, part of the tooltip may be truncated.</p>
MPA-694 MN00626383	<p>"IP device only" sets shown as disconnected in a cluster.</p> <p>Additional Details:</p> <p>The following example illustrates the error:</p> <p>There are "IP Device Only" sets created on a primary site node (System A) and resilient on System B. When users log in from the same node, then the "IP Device Only" sets do not show in Alarms panel. However, if a user logs into one of these sets from a different node (say primary in "System C" and resilient in</p>

Ticket	Description
	"System D"), then the set does show as missing.
EMNG-382	<p>Scheduler provides downloads links to unavailable backups.</p> <p>Additional Details: When setting up a MiVoice Business backup schedule, the user decides how many backups to keep (between 2 and 5). The scheduler execution history lists all backup operations with their status. It contains links to all downloads including those that are unavailable. Clicking on the download link of an unavailable backup displays an error message to the user.</p>
EMNG-383	<p>Network discovery does not allow user to change the target container for all discovered devices in one operation.</p> <p>Additional Details: A dropdown list on the discovered devices list lets you set the container where all discovered the devices are placed. Using the list should let you set the container for all devices in one operation. This functionality is not working properly.</p> <p>Workaround: Set the target container for each device individually.</p>

