

# MiVoice MX-ONE

## MX-ONE Call Server

- ✓ MiVoice MX-ONE alarms,
- ✓ MiVoice MX-ONE hardware and license IDs
- ✓ Feature, user and device license inventories

## Server Monitoring

- ✓ Performance metrics: CPU, Memory, Disk usage, ping latency, packet loss.
- ✓ Reachability/availability
- ✓ Interface statistics
- ✓ Performance threshold alarms

## Voice Quality

Voice quality metrics (R value) by call, for SIP sets

## MX-ONE Application Server

Application server availability monitoring, including installation and operating status of Windows services (running & non-running) and configurable alarm

- ✓ MiCollab
- ✓ MBG
- ✓ BluStar
- ✓ CMG
- ✓ InAttend
- ✓ OneBox

