MARTELLO
Powering Network Performance

MONITOR · ANALYZE · CONTROL

OPTIMIZING THE OFFICE 365 EXPERIENCE

Business Services

14 Business Services

Name	End-User	Application	Infrastructure	Supplier Services	Alerts	Incidents	Uptime
VoIP Networks	✕	✓	✓	✕	0	1	0.000%
Lync 2013	✓	✕	✕	✓	12	1	0.000%
Exchange 2013	✓	✕	✕	✕	202	8	0.000%
Exchange 2010	✓	✕	✓	✓	14	6	0.000%
Order Entry	✓	✓	✕	✕	8	3	0.000%
Juergens service	✕	✓	✕	✕	0	3	0.000%
Service Manager 2012 R2 (UR 4)	!	!	!	!	3	0	100.000%
Microsoft SCOM	✓	!	✓	✓	1	1	100.000%
Active Directory	✓	✓	✓	✕	8	0	100.000%
Document Management	✓	✓	✓	✕	5	1	100.000%
SharePoint 2013	✓	✓	✓	✕	2	2	100.000%
CRM	✓	✓	✓	✕	0	0	99.999%
Membership Catalog	✓	✓	✓	✕	0	0	100.000%
Virtual Machine Manager 2012 R2 (UR 4)	?	?	?	✕	0	0	100.000%

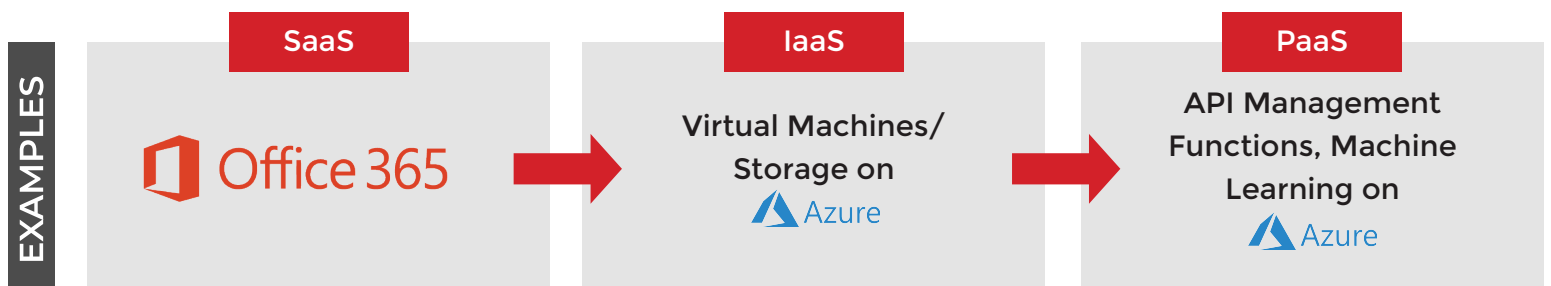Microsoft Office **makes up 65%** of the office software market worldwide[1].

HOW MARTELLO'S SOLUTION WORKS FOR YOU

- Achieve reliable and fast access to cloud-hosted Office 365
- Dashboards for all your IT data
- Service modeling and application mapping
- Single pane of glass
- Future-proof your IT operations

MOVING TO THE CLOUD IS A TOP PRIORITY FOR MANY COMPANIES.

HERE IS WHAT A TYPICAL MICROSOFT CLOUD MIGRATION COULD LOOK LIKE:

EXAMPLES

SaaS
Office 365

→

IaaS
Virtual Machines/ Storage on Azure

→

PaaS
API Management Functions, Machine Learning on Azure

EXTEND THE POSSIBILITY OF YOUR OFFICE 365 SOLUTIONS WITH MARTELLO. Using a seamless API connection, it takes all objects and alerts from Office 365 to visualize your environment in rich dashboards. Improve troubleshooting, decreases downtime and make reporting easier. Easy-to-use straight out of the box, your teams can start analyzing data, creating dashboards, streamlining alert and incident workflows.

FOR OFFICE 365 AND MARTELLO USERS THIS MEANS:

BUSINESS VALUE DASHBOARDS

Create custom business value dashboards for monitoring service and device health, SLAs and financial impact of outages. These dashboards can be personalized for each stakeholder.

VISUALIZE YOUR IT ENVIRONMENT

This dashboard provides a great overview of your Office 365 environment. It stores the devices and all the relationships that are discovered by Office. This dependency diagram shows how all objects are related to one another and helps quickly analyze where a problem is coming from by drilling down to the underlying issue.

SERVICE ORIENTED MONITORING

This solution applies business context to your Office environments so that you can quickly focus on issues that can impact your service delivery.

SINGLE PANE OF GLASS

Martello's solution integrates with many IT monitoring tools, public clouds and ITSM systems within seconds to add alerts, objects and incidents in one single pane of glass.

BUILD YOUR BUSINESS CONTINUITY STRATEGY

Functional Specifications
• Access Office services and its features
• Retrieve health status updates
• Receive alerts of service incidents

Combined Benefits
• Increased uptime and faster resolution time
• Group your IT monitoring tools into business services
• Show improved service levels by sharing Dashboards within the organization

Leverage the flexibility of SD-WAN infrastructure or move towards a Cloud-Ready Networking by using a Cloud Connector. These virtual link balancers aggregate and optimize links from multiple providers and technologies, dynamically and without requiring any changes to either firewall or configuration. This provides faster, more reliable access to applications and services hosted in the Cloud.

Together with a link balancer, the Martello Cloud Connector can load balance cloud traffic over multiple links transparently for a fast and uninterrupted access to mission-critical applications.

Azure

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