Martello helps IT teams reduce alert noise and control their IT environment. We automatically organize IT data from any source into service oriented dashboards, speeding up root cause analysis and improving service delivery. With Martello iQ, this powerful ITOps solution integrates and controls all your existing monitoring, cloud and service management tools from a single personalized dashboard that can be accessed anywhere, from any device.

**The Command Center of Your IT Environment**

Visualize all your IT data on personalized dashboards and diagrams. From high-level dashboards to detailed performance trends, iQ enables you to visualize all your IT data in a user-friendly format.

**DASHBOARDS FOR ALL YOUR IT DATA**

Not only can iQ map all your services and applications in organized boards, it can also automatically import all the mapping and groups from your monitoring and service management tools. You will be able to immediately assess which services and applications are available, allowing you to quickly drill down to the root cause if a service is affected.

**SERVICE MODELING AND APPLICATION MAPPING**

All your existing monitoring, cloud, and service management tools integrate with iQ, so you can have an overview of all your data while retaining the benefits and strength of each tool. Track your applications across different domains and control their live status through a smart layer that sits on top of your IT environment.

**SINGLE PANE OF GLASS**

If you decide to add or replace an IT tool, you can connect it to iQ and enjoy the same features and benefits.

**FUTURE-PROOF YOUR IT OPERATIONS**

“Leiden University Medical Center has depended on Martello’s solutions to deliver insight and reliability for our mission-critical IT infrastructure for close to ten years. Over this period, Martello’s solutions have grown with us and helped us manage our hybrid cloud environment more effectively. Most recently, we’ve again expanded our relationship with Martello to gain better control of our Office 365 service delivery.”

– Leiden University

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<table>
<thead>
<tr>
<th>MTTR reduction¹</th>
<th>Noise reduction²</th>
<th>Operational efficiency gains²</th>
</tr>
</thead>
<tbody>
<tr>
<td>45%</td>
<td>95%</td>
<td>25%</td>
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* (¹) estimated values
“Martello provides the context necessary for us to properly find the most important alerts. Understanding the service’s context has really helped us zero in on what alerts we need to act upon.”

– City of Frankfurt