

MARTELLO

Martello iQ

The Command Center of your IT Environment

As digital transformation accelerates, the user experience is becoming a critical priority for CIOs. A growing number of services are being delivered as cloud-based software as a service (SaaS), but infrastructure and operations (I&O) teams.

WHAT IS MARTELLO iQ?

Martello iQ is a service monitoring and analytics platform that brings together metrics and events from multiple monitoring, IT services management, business applications tools into actionable dashboards. Accessible from anywhere from any device, iQ presents a unified view of the infrastructure that supports critical business services for your company.

KEY BENEFITS



MANAGE HYBRID CLOUD COMPLEXITY

Correlate information from cloud services such as AWS, Azure and Google Cloud with network and on premise monitoring data to ensure end-to-end service delivery of your hybrid cloud applications. Provide a single dashboard for every service & applications running on all your cloud subscription.



BREAK IT SILOS

Get end-to-end views on everything affecting the service delivery of every application & immediately spot incident root cause.



INCREASE UPTIME FOR CRITICAL SERVICES

Prioritize reliable delivery of critical business services by unifying data from all IT management systems in a single view.



SPEED TIME TO RESOLUTION

Find anything in your IT environment in a fraction of a second and understand root causes faster. This empowers your IT team to assess the immediate impact of outages and resolve them faster than ever.

KEY FEATURES

CONSOLIDATE MULTIPLE DATA SOURCES

- Correlate data from multiple IT monitoring systems.
- End-to-end visibility over your entire IT infrastructure.
- Flexible and scalable solution with a single pane of glass.
- Perform data source changes with no operations disruptions.

SERVICE LEVEL AGREEMENT DASHBOARDS & REPORTING

- SLA reporting results in proactive performance degradation detection.
- Open database compatible with Kibana for extended reporting.
- Easy Kibana reporting based on data collected from Martello iQ

SERVICE DASHBOARDS

- Visualize data through comprehensive Service Dashboards.
- Gain insight into what is being impacted on the network.
- Service Modelling allows users to create services based on business needs.
- Alerts automatically provide clear impact analysis.

ALERT & INCIDENT WORKFLOWS

- Easily associate alerts from your monitoring infrastructure with incidents and help desk tickets, so your help desk staff can resolve those incidents quickly.

FUTURE-PROOF WORKFLOWS

- Integrates current and future monitoring and point-solution tools to avoid disruptive re-training and lost productivity.

MARTELLO ITOPS API

- Easy-to-use API for integration as an alternative to connect to additional systems.

POPULAR INTEGRATIONS

- SCOM, Azure, Nagios, VMWare, AWS, ServiceNow, SolarWinds, PRTG.



Martello iQ

KEY RESULTS

Martello iQ helps IT teams reduce alert noise and control their IT environment. IT teams see:

- ✓ 45% MTTR Reduction – speed IT time to issue resolution.
- ✓ 95% Alarm Noise Reduction – see the alarms that matter most to IT.
- ✓ 25% Operational Efficiency Gains – get your team working on issues that drive business.

Why Choose Martello iQ?

- ✓ Fast ROI – allow IT to focus on improving performance rather than putting out fires.
- ✓ 88% less business downtime.
- ✓ 50% reduction in helpdesk tickets.
- ✓ 63% reduced overall monitoring spend.

iQ FREE TRIAL

Based on Elasticsearch, see how Martello iQ connects all your IT tools and allows you to visualize your data from a single pane of glass.

FREE TRIAL



“Martello’s solutions have grown with us and helped us manage our hybrid cloud environment more effectively”

- WILLEM BOUWMAN, IT Specialist at LUMC

MARTELLO

Martello Technologies (TSXV: [MTLO](#)) is a technology company that provides digital experience monitoring (DEM) solutions. The company's products provide monitoring and analytics on the performance and user experience of critical cloud business applications, while giving IT teams and service providers control and visibility of their entire IT infrastructure. Martello's software products include Microsoft 365 end user experience monitoring, unified communications performance analytics, and IT service analytics. Martello is a public company headquartered in Ottawa, Canada with employees in Europe, North America and the Asia Pacific region.

Learn more at www.martellotech.com