

MARTELLO

DIGITAL EXPERIENCE MONITORING

End-to-end visibility and control for MSPs and Enterprises

Martello offers a cost-effective, modular suite of products designed to give service providers and enterprises confidence in the performance of unified communications (UC) and other real-time applications on cloud and enterprise networks.

Our broad set of solutions is designed to equip businesses with the means to deliver stellar and reliable performance. These solutions integrate analytics, monitoring and optimization, from the client's environment to the provider's core services, wherever they may be hosted.

CONTROL THE PERFORMANCE OF REAL-TIME SERVICES

ANALYZE

KEEP TRACK OF YOUR DATA THROUGH A SINGLE PANE OF GLASS TO MONITOR AND MANAGE SOPHISTICATED SERVICES AND APPLICATIONS.

MONITOR

KNOW WHAT'S HAPPENING IN REAL-TIME AND IDENTIFY TRENDS TO PREVENT ISSUES BEFORE THEY CAN OCCUR.

OPTIMIZE

AVOID AN UNNECESSARY OUTAGE BY ENSURING YOU'RE GETTING THE MOST OUT OF YOUR NETWORK PERFORMANCE.

Analyze

CHALLENGE: Multiple data sources making it difficult to pinpoint issues

As services and applications become increasingly sophisticated and interconnected, organizations are finding it difficult to keep track of all their data. With the migration to hosted or cloud applications, this trend will only accelerate. Setting up a single pane of glass for all your monitoring systems and virtual environments is essential in making sense of your IT ecosystem.

SOLUTION: MARTELLO IQ

With Martello, consolidate data from multiple monitoring, IT service management and business applications, leverage analytics to create a clear view of what's happening in your IT environment from a single dashboard.

Consolidate data from leading market solutions like AWS, Azure, Office 365, Solarwinds, PRTG & Nagios, and automate alerts & workflows.



"We had a vision – we wanted a dashboard that would alert us when something was offline, without having to wait for our internal or external customers to report the problem. Martello has helped us realize that vision."

FROST BANK

Monitor

CHALLENGE: Lack of real-time performance data on applications and services

In order to address issues when they come up, you need to know what's happening in real-time with a solution that includes advanced monitoring and troubleshooting capabilities. Beyond knowing what's happening now, the real challenge is to identify trends and prevent issues before they occur.

SOLUTION: MARTELLO NPM & APM

Martello, proven in thousands of networks, makes it easy and cost-effective to deliver reliable real-time traffic like unified communications (UC) over complex networks. Monitoring and managing the performance of UC networks, Martello provides fault & performance management with a focus on voice quality.

Monitor performance in real-time, set alarms, thresholds and alerts, identify and troubleshoot issues faster.



"Within a week of deployment, [Martello] solved a voice quality problem we had struggled with for 6 months. The detailed voice quality data in Martello's solution differentiates it from other management systems and ensures voice quality problems don't persist."

POMPERAUG REGIONAL SCHOOL DISTRICT

Optimize

CHALLENGE: Lack of control over network performance and service delivery

In many cases, performance issues can be traced back to the network. A bad network connection or a poorly configured network appliance can cause significant performance degradation or could result in a complete network outage.

SOLUTION: MARTELLO SD-WAN

Leverage Martello to achieve greater control over your network infrastructure, dodge downtime and improve network performance. By diversifying your network connections, applying policies and prioritizing application traffic, you can ensure a stellar user experience.

Improve application delivery, maximize uptime and lower your network's total cost of ownership.



"We have deployed [Martello] in most of our properties around the world, allowing us to offer uninterrupted [Internet Access] to our guests. I would recommend these solutions to any hotel property."

MANDARIN ORIENTAL HOTEL GROUP

WOULD YOU LIKE TO LEARN MORE ABOUT
DIGITAL EXPERIENCE MONITORING OR HOW TO GET
STARTED WITH OUR SOLUTIONS TODAY?

Reach out to info@martellotech.com, or read our eBook on how we can improve the Microsoft Office 365 experience for your users.

