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TEST NETWORK FITNESS WITH MARTELLO UCSCORE

KNOW HOW YOUR UNIFIED COMMUNICATIONS DEPLOYMENT WILL PERFORM

How well can your network handle Unified Communications? Businesses depend on real time traffic, including voice and video communication to keep everyone connected. From employees travelling to meet customers, to keeping global offices connected, effective communication is the foundation to providing a top-notch user experience.

When calls become choppy or you keep losing connection during a video call it can lead to lost sales and the reputation of the company can be in jeopardy.

UCScore evaluates your network to know where improvements need to be made to support the services that you rely on every day.

KNOW HOW YOUR UC DEPLOYMENT WILL PERFORM WITH MARTELLO UCSCORE

UCScore is a simple, web-based assessment tool designed to test voice call quality, so customers have a clear, accurate assessment of the impact a planned UC deployment will have on their network. UCScore establishes a strong foundation for your UC network from the start, detecting potential problems resulting from overcapacity, such as echo, delay or jitter.

> *"UCScore has become a key differentiator for our business. This simple tool is quite unique in the industry, adding value to our pre-sales, installation and troubleshooting operations. We can show our customers information that they don't have access to through any other tool, which demonstrates our expertise and the range of technologies we can apply to help our customers achieve success."*

TOWNER COMMUNICATIONS SYSTEMS

PREVENT NETWORK PERFORMANCE PROBLEMS *BEFORE* THEY HAPPEN

Do you know how well your network will perform after you deploy a unified communications (UC) application?

UCScore Site Qualification tests your network to validate its overall fitness prior to a UC deployment and assists with customer life-cycle management.

HOW IT WORKS

- Tests by sending packets (representing voice calls) between a customer site and the UCScore server.

- Customer portal delivers easily understood summary results.

PERFORMANCE ANALYTICS

- WEB-BASED– no software installation.

- SPECIALIZED for UC.

- TESTS network fitness for a UC deployment, testing what matters to voice performance.

- KNOW when more network capacity is needed for good performance.

- Uses R-FACTOR to measure call voice quality.

CONTROLLING YOUR NETWORK IS ESSENTIAL IN DELIVERING YOUR END USERS A STELLAR UC EXPERIENCE. MARTELLO'S MONITORING AND NETWORK PERFORMANCE MANAGEMENT SOLUTIONS ARE DESIGNED SPECIFICALLY TO MAKE IT TEAMS MORE EFFICIENT AND USERS MORE SATISFIED.

MORE IN-DEPTH DATA

Leverage continuous network health testing for network performance, with alerts pointing you towards specific, actionable problems. Run scheduled and on-demand synthetic call tests to quickly pinpoint performance problems with diagnostic tools customized to voice and video. Test results point you towards specific, actionable problems with alerts for anomalies.

TAKE IMMEDIATE ACTION

Once you've identified issues on the network, you can also provide end-to-end quality of experience on your end-user networks by deploying Martello's SD-WAN technology. Add failover, prioritize applications, improve network performance, all in a matter of minutes thanks to Martello's guided approach to zero-touch provisioning.

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