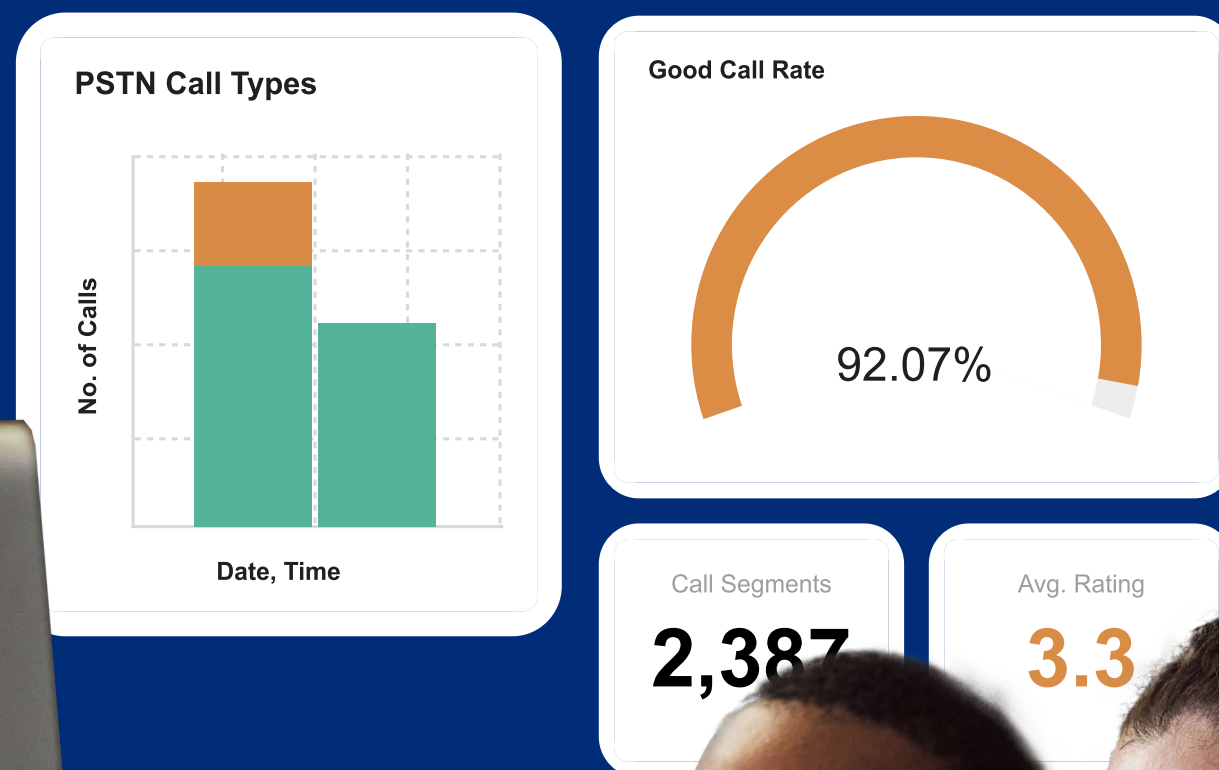


# See it all with Martello Vantage DX

*Augment native Microsoft tools to truly manage  
your users' digital experience*



Your users count on a frictionless experience every time they launch a Microsoft 365 app or log into a Microsoft Teams collaboration session. And they expect you to be the one to provide it.

That can be a challenge if the only tools you have are the native ones Microsoft provides.

Call Quality Dashboard, Teams Admin, Teams Room Pro Dashboard, Service Health may offer vital insights into certain aspects of Microsoft solution performance, but they see only a small part of the total environment. The gaps they leave are too big and too many for you to fully and confidently manage your organization's digital experience. Even the addition of Power BI Quality of Experience templates leaves many bases uncovered: more data than analysis, no functional groupings, overestimation of high-quality calls and incomplete visibility.

**Martello Vantage DX goes far beyond native Microsoft tools, augmenting and enhancing their insights to give you complete visibility and proactive control over your Microsoft environment.**

# Native Microsoft Tools

What you **don't see** can have a serious impact on your users' 365 and Teams experiences...

## VISIBILITY GAP



...and native Microsoft tools show only **a small part** of the picture

# Martello Vantage DX

Full visibility across 365 and Teams is the key to reliable performance

## Monitoring

- ▶ Proactive monitoring & synthetic testing
- ▶ Incident alerting with custom thresholds
- ▶ User & license monitoring
- ▶ Group-based and SLA monitoring & alerts
- ▶ AI-based early outage warnings

## Visibility

- ▶ Unied visibility of Teams call participants
- ▶ End-to-end network path tracing
- ▶ Teams Phone SBC load & performance
- ▶ Endpoints (RAM, CPU, client version)
- ▶ Automatic location discovery

## Analytics

- ▶ Data source correlation
- ▶ Root-cause analysis
- ▶ Advanced analytics
- ▶ Drill-down dashboards

Deliver the full scope of digital experience management (DEM) capabilities your organization expects with **Martello Vantage DX**, the only DEM solution purpose-built for 365 and Teams.



# With Vantage DX, it's all right there

With a single-console view of your entire Microsoft 365 and Teams IT environment, Martello Vantage DX makes it easy to draw out actionable intelligence, anticipate potential issues, and confidently pin down the root cause of problems in record time. Vantage DX augments native Microsoft tools, combining the data they provide with many other sources to present the most complete picture possible.

## Monitoring

Vantage DX lets you automate **synthetic testing** of 365 and Teams, simulating a wide range of user behaviors so you can discover — and solve — potential issues before they affect the Microsoft experience.

Along with this **proactive monitoring**, you can also **monitor users and types**, including user groups that you define to help prioritize issues and maintain **service levels**. Track your VIP users, sales teams, remote users or any other grouping that demands special attention, and set **custom thresholds and alerts** for the incidents you most need to stay on top of.

And with Vantage DX's **AI-based early warning** system, you can know about **Microsoft outages** often an hour before they're formally announced.

## Visibility

Vantage DX brings your full Microsoft environment into view from end to end. **Trace network paths** from your users all the way to the Microsoft data center to identify where an issue occurred. Augment the insights provided by native Microsoft tools about **endpoints**, including RAM, CPU and software version specs, and **discover offices** automatically.

For Teams calls specifically, with Vantage DX you can see **all call participants** — internal and external — whether they're using the Teams app, Teams Phone or Teams Room equipment. And you can see the **load and performance of your SBC** for Teams Phone.

## Analytics

Native Microsoft tools and other specialized monitoring solutions require you to toggle between siloed information across multiple apps and dashboards. Vantage DX **correlates all the different data sources**, making it easy to identify trends and patterns and conduct decisive **root-cause analyses**.

# Deliver brilliant DEM for 365 and Teams

What you don't see can have a serious impact on your users' Microsoft experience — and native Microsoft tools show only a small part of the picture. Vantage DX fills in the blanks, providing everything you need for top-tier digital experience management (DEM) in a single console.

Ensure your users enjoy reliability, performance and effortless productivity with the only DEM solution purpose-built for Microsoft 365 and Teams: Martello Vantage DX.



Learn more about what Vantage DX can do for you!

[Go to our website →](#)

Martello Technologies (TSXV: MTLO) is a public company headquartered in Ottawa, Canada with employees in Europe, North America, and the Asia Pacific region. Our single purpose is to help organizations get the most out of their investments in Microsoft 365 and Microsoft Teams. We give IT departments the tools they need to close visibility gaps, troubleshoot faster and proactively ensure an optimal user experience — keeping businesses connected and productive. Our team of tech-sector veterans, creative problem solvers, ambitious new grads and experienced directors is devoted to enabling the best digital experiences for the modern workplace.

